

## Tenants Extra Support Service (TESS)



Every year, around 400 Knowsley residents at risk of losing their homes are referred to TESS.

### Practical support to improve lives

The Tenants Extra Support Service (TESS) is a free service funded by Knowsley Council. If you are a Knowsley resident and are struggling with rent arrears, debt or ill health, the TESS team may be able to support you.

#### How we can help:

- ✓ Help with applying for benefits
- ✓ Advice on completing forms
- ✓ Advocacy - speaking to other organisations on your behalf
- ✓ Signposting you to relevant agencies for advice and support
- ✓ Budgeting money, managing debt and rent arrears
- ✓ Advice about your home, your safety and healthy lifestyles
- ✓ Access to leisure, cultural and social activities
- ✓ Access to educational courses, work and volunteering

Your feedback will help us make sure we always offer the best possible service. If you would like to compliment us or make a suggestion, please contact Charlie Barnard on **07841 794587**

You can also telephone the TESS Team on **0151 949 5050** or email [tessknowsley@forhousing.co.uk](mailto:tessknowsley@forhousing.co.uk)

[www.forhousing.co.uk](http://www.forhousing.co.uk)

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