



ROBY PARK
PRIMARY SCHOOL

Roby Park Primary School

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Huyton

Knowsley

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Headteacher: Mr S Hatton

2nd October 2015

Dear Parents,

The governing body of Roby Park Primary School encourages close links with parents and the community. It believes that pupils benefit when the relationship between home and school is a positive one. The vast majority of parents, carers and others visiting our school are keen to work with us and are supportive of the school. However, since the start of term when a negative attitude towards the school has been expressed, this has resulted in cases of aggression, verbal and or physical abuse towards members of school staff or the wider school community.

The governing body expects and requires its members of staff to behave professionally in these difficult situations and attempt to defuse the situation where possible, seeking the involvement as appropriate of other colleagues. However, all members of staff have the right to work without fear of violence and abuse. We expect parents and other visitors to behave in a reasonable way towards members of school staff.

The types of behaviour that are considered serious and unacceptable and will not be tolerated at Roby Park include:

- shouting at members of the school staff, either in person or over the telephone;
- physically intimidating a member of staff;
- the use of aggressive hand gestures;
- threatening behaviour;
- shaking or holding a fist towards another person;
- swearing;
- hitting, e.g. slapping, punching and kicking;

This is not an exhaustive list but seeks to provide illustrations of some behaviours that school staff have been subjected to recently. ***Unacceptable behaviour may result in the local authority and the police being informed of the incident and appropriate actions will then be taken.***

The mission of Roby Park is to 'aim for excellence' and this will only happen if school and home work together. If you have a query or complaint to raise, please do so with your child's class teacher at a private and convenient time to you both. Staff are extremely busy at the beginning and end of each day welcoming and dismissing children in line with our safeguarding procedures. It is not appropriate to discuss private matters that take teachers away from supervising and teaching their class at the start of the day. Appointments are best made after school when matters can be discussed at length in a calm, private professional manner.

As always, we thank our parents and carers for their support but ask for your co-operation in dealing with school matters in a more polite and respectful manner.

Yours Faithfully,

Mr Ian Hughes
Chair of Governors

Mr S Hatton
Headteacher